# Anishka Gurjar

User Experience Lead

## **EXPERIENCE**

# **User Experience Lead** Schlumberger

August 2021 - Present

- Conducted evaluative testing with 80+ users as a part of a UX research team to identify needs and opportunities in a greenfield product.
- Developed and articulated the UX vision and strategy for the same product, aligning business objectives with the needs of the users.
- Successfully demoed the first MVP to 3 Fortune 500 clients, refining the product based on user feedback and insights.
- Lead a team of 4 UX designers allocated across different features along with mentoring and fostering growth.
- Reduced products cost by 32% by merging 4 different internal products into one streamlined sales and commercial product.
- Facilitated 20+ Design Thinking workshops with multiple stakeholders and teams to foster innovative problem-solving and collaboration.
- Coached more than 40+ Design Thinking trainings globally to promote and advocate for user-centered design.
- Co-created a minimum UX benchmarking reporting template to assist product teams achieve UX maturity to streamline UX efforts.
- Organized and led quarterly UX showcases and seminars for 45 participants, enhancing knowledge sharing and community engagement.

# User Experience Designer Cognizant Technology Solutions

August 2016 - August 2021

- Recognized and promoted within 12 months due to strong performance.
- Increased conversion rate by 24% for a student loan flow for an online only USA bank by using stakeholder inputs, high-fidelity prototyping and A/B testing.
- Maximized user engagement by 16% for a finance conduct regulator company in the UK by employing site audit, design system implementation and architecture redesign.

# **User Interface Designer** Ideabrews Solutions

October 2014 - July 2016

- Responsible for ideating, conceptualizing, and the visual appeal of the User Interface Design for clients.
- Worked with Creative Leads, UX Designers and Developers to create and meet the visual aspects of the approved design.
- Coordinated with outside agencies, art services, web designer, marketing, and colleagues.

### CONTACT

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### **EDUCATION**

## **Bachelors of Fine Arts**

University of Pune April 2013

### **CERTIFICATIONS**

#### **Human Factors**

Certified Usability Analyst (CUA™) for UX March 2021

#### **SKILLS**

- User Research & Personas
- Prototyping and Wireframing
- Usability Testing
- Team Leadership and Mentorship
- Agile and Scrum Methodologies

## **TOOLS**

- Axure
- Figma
- Adobe Creative Suite
- Microsoft Office
- HTML, CSS Knowledge

# **LANGUAGES**

- English (Professional)
- French (Basic)